

UNITED STATES  
POSTAL REGULATORY COMMISSION  
Washington, D.C. 20268-0001  
**FORM 10-Q**

(Mark One)

☒ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the Quarterly Period Ended March 31, 2016  
or

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the Transition Period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: N/A



**UNITED STATES POSTAL SERVICE**

(Exact name of registrant as specified in its charter)

Washington, D.C.

41-0760000

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

475 L'Enfant Plaza, S.W.

Washington, D.C.

20260

(Address of principal executive offices)

(ZIP Code)

(202) 268-2000

(Registrant's telephone number, including area code)

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☐ No ☐  
Not Applicable ☒

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☐ No ☐ Not Applicable ☒

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company.

Large accelerated filer ☐ Accelerated filer ☐ Non-accelerated filer ☐ Smaller reporting company ☐  
Not Applicable ☒

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  
Yes ☐ No ☒

The number of shares of common stock outstanding as of 5/9/2016: N/A

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## PART I. FINANCIAL INFORMATION

### ITEM 1. FINANCIAL STATEMENTS

#### UNITED STATES POSTAL SERVICE STATEMENTS OF OPERATIONS (UNAUDITED)

<i>(in millions)</i>	Three Months Ended March 31,		Six Months Ended March 31,	
	2016	2015	2016	2015
<b>Revenue</b>				
Operating revenue	\$ 17,734	\$ 16,946	\$ 37,081	\$ 35,680
Other revenue	33	24	45	51
<b>Total revenue</b>	<b>17,767</b>	<b>16,970</b>	<b>37,126</b>	<b>35,731</b>
<b>Operating expenses</b>				
Compensation and benefits	11,950	11,588	24,685	24,009
Retiree health benefits	2,286	2,205	4,528	4,389
Workers' compensation	1,454	706	1,258	1,492
Transportation	1,744	1,595	3,624	3,393
Other operating expenses	2,326	2,305	4,667	4,591
<b>Total operating expenses</b>	<b>19,760</b>	<b>18,399</b>	<b>38,762</b>	<b>37,874</b>
<b>Loss from operations</b>	<b>(1,993)</b>	<b>(1,429)</b>	<b>(1,636)</b>	<b>(2,143)</b>
Interest and investment income	9	6	15	12
Interest expense	(56)	(46)	(112)	(92)
<b>Net loss</b>	<b>\$ (2,040)</b>	<b>\$ (1,469)</b>	<b>\$ (1,733)</b>	<b>\$ (2,223)</b>

*See accompanying notes to the unaudited financial statements.*

**UNITED STATES POSTAL SERVICE  
BALANCE SHEETS**

(in millions)

	<b>March 31, 2016</b>	<b>September 30, 2015</b>
	(Unaudited)	
<b>Current Assets:</b>		
Cash and cash equivalents	\$ 8,284	\$ 6,634
Restricted cash	225	233
Receivables, net	1,046	930
Supplies, advances and prepayments	158	118
<b>Total current assets</b>	<b>9,713</b>	<b>7,915</b>
Property and equipment, net	15,338	15,686
Other assets	406	413
<b>Total assets</b>	<b>\$ 25,457</b>	<b>\$ 24,014</b>
<b>Current Liabilities:</b>		
Compensation and benefits	\$ 2,354	\$ 1,899
Retiree health benefits	31,000	28,100
Workers' compensation costs	1,425	1,401
Payables and accrued expenses	1,868	1,853
Deferred revenue-prepaid postage	3,381	3,304
Customer deposit accounts	1,170	1,201
Other current liabilities	1,115	1,053
Current portion of debt	10,100	10,100
<b>Total current liabilities</b>	<b>52,413</b>	<b>48,911</b>
Workers' compensation costs, noncurrent	17,208	17,410
Employees' accumulated leave, noncurrent	1,886	1,951
Other noncurrent liabilities	1,174	1,233
Noncurrent portion of debt	4,900	4,900
<b>Total liabilities</b>	<b>77,581</b>	<b>74,405</b>
<b>Net Deficiency:</b>		
Capital contributions of the U.S. Government	3,132	3,132
Deficit since 1971 reorganization	(55,256)	(53,523)
<b>Total net deficiency</b>	<b>(52,124)</b>	<b>(50,391)</b>
<b>Total liabilities and net deficiency</b>	<b>\$ 25,457</b>	<b>\$ 24,014</b>

See accompanying notes to the unaudited financial statements.

**UNITED STATES POSTAL SERVICE**  
**STATEMENTS OF CASH FLOWS**  
**(UNAUDITED)**

	<b>Six Months Ended March 31,</b>	
	<b>2016</b>	<b>2015</b>
<i>(in millions)</i>		
<b>Cash flows from operating activities:</b>		
Net loss	\$ (1,733)	\$ (2,223)
Adjustments to reconcile net loss to cash provided by operations:		
Depreciation and amortization	872	869
(Gain) on disposals of property and equipment, net	(33)	(22)
Decrease in other assets	7	7
(Decrease) increase in noncurrent workers' compensation	(202)	68
(Decrease) in noncurrent deferred appropriations and other revenue	(14)	(6)
(Decrease) in other noncurrent liabilities	(105)	(41)
Changes in current assets and liabilities:		
Receivables, net	(116)	27
Other current assets	(40)	(34)
Retiree health benefits	2,900	2,852
Payables, accrued expenses and other	547	108
Deferred revenue-prepaid postage, prepaid box rents and other	95	220
<b>Net cash provided by operating activities</b>	<b>2,178</b>	<b>1,825</b>
<b>Cash flows from investing activities:</b>		
Change in restricted cash	8	5
Purchases of property and equipment	(608)	(629)
Proceeds from sales of property and equipment	91	14
<b>Net cash used in investing activities</b>	<b>(509)</b>	<b>(610)</b>
<b>Cash flows from financing activities:</b>		
Issuance of notes payable	3,500	3,000
Payments on notes payable	(3,500)	(3,000)
Payments on capital lease obligations and other	(19)	(30)
<b>Net cash used in financing activities</b>	<b>(19)</b>	<b>(30)</b>
Net increase in cash and cash equivalents	1,650	1,185
Cash and cash equivalents at beginning of period	6,634	4,906
<b>Cash and cash equivalents at end of period</b>	<b>\$ 8,284</b>	<b>\$ 6,091</b>
<b>Supplemental cash flow disclosures:</b>		
Cash paid for interest	\$ 95	\$ 91

*See accompanying notes to the unaudited financial statements.*

## NOTES TO UNAUDITED FINANCIAL STATEMENTS

### NOTE 1 - BASIS OF PRESENTATION

#### **Background**

On July 1, 1971, the United States Postal Service (the “Postal Service”) began operations in accordance with the provisions of the *Postal Reorganization Act*, which established it as an “independent establishment of the executive branch of the Government of the United States.” It succeeded the cabinet-level Post Office Department established in 1792. The Postal Service does not receive tax dollars for operating expenses and relies solely on the sale of its services to fund operations.

The *Postal Accountability and Enhancement Act*, Public Law 109-435 (“PAEA”), classifies Postal Service products into two broad categories: Market-Dominant and Competitive “products.” However, the term “services” is used in this document for consistency with other descriptions of services offered. These services are sold by approximately 32,000 Post Offices, stations and branches, plus a large network of Contract Postal Units, Community Post Offices, Village Post Offices, commercial outlets which sell postage and other services on the Postal Service’s behalf, as well as on its website [www.usps.com](http://www.usps.com).

The accompanying unaudited financial statements have been prepared in accordance with accounting principles generally accepted in the United States (“GAAP”) for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of the U.S. Securities and Exchange Commission (“SEC”) Regulation S-X. These financial statements should be read in conjunction with the Postal Service’s financial statements for the year ended September 30, 2015, included in its Annual Report on Form 10-K (“Annual Report”) filed with the Postal Regulatory Commission (“PRC”) on November 13, 2015, and do not include all information and footnotes which are normally included in the Annual Report. Except as otherwise specified, all references to years are to the fiscal year beginning October 1 and ending September 30, and quarters are quarters within fiscal years 2016 and 2015.

In the opinion of management, the accompanying unaudited interim financial statements reflect all material adjustments, including recurring adjustments, necessary to fairly present the financial position as of March 31, 2016, and the results of operations for the three and six months ended March 31, 2016, and 2015 and cash flows for the six months ended March 31, 2016, and 2015. Operating results for the three and six months ended March 31, 2016, are not necessarily indicative of the results that may be expected for all of 2016.

#### **Recent Accounting Standards**

##### ***Accounting Standards Update 2014-09 Revenue from Contracts with Customers***

In May 2014, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update 2014-09 *Revenue from Contracts with Customers* (“ASU 2014-09”). The new standard outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance, including industry-specific guidance. As originally issued, ASU 2014-09 was effective for fiscal years and interim periods within those years beginning after December 15, 2016, with early adoption not permitted.

In July 2015, the FASB voted for a one-year deferral of the effective date of the standard to annual reporting periods beginning after December 15, 2017, with an option that would permit reporting entities to adopt the standard as early as the original effective date. The new standard may be adopted either retrospectively or on a modified retrospective basis whereby the new standard would be applied to new and existing contracts with remaining performance obligations as of the effective date, with a cumulative catch-up adjustment recorded to beginning retained earnings or net deficiency at the effective date for existing contracts with remaining performance obligations. The Postal Service is currently evaluating the impact of adopting this standard on its financial statements.

##### ***Accounting Standards Update 2014-15 Disclosure of Uncertainties about an Entity’s Ability to Continue as a Going Concern***

In August 2014, the FASB issued Accounting Standards Update 2014-15 *Disclosure of Uncertainties about an Entity’s Ability to Continue as a Going Concern* (“ASU 2014-15”). The new standard requires an entity to perform interim and annual assessments of its ability to continue to meet obligations as they become due within one year after the date that the financial statements are issued. ASU 2014-15 is effective for annual periods ending after December 15, 2016, and interim periods thereafter, with early adoption permitted. The Postal Service does not believe the adoption of the new standard will have a significant impact on its reported disclosures.

### ***Accounting Standards Update 2016-02 Leases***

In February 2016, the FASB issued Accounting Standards Update 2016-02 *Leases* (“ASU 2016-02”). The new standard requires an entity to record most leases on its balance sheets but continue to recognize expenses in the statements of operations in a manner similar to current accounting practices. The new standard states that a lessee will recognize a lease liability for the obligation to make lease payments and a right-of-use asset for the right to use the underlying asset for the lease term. Expenses related to leases determined to be operating leases will be recognized on a straight-line basis, while those determined to be financing leases will generally have higher expense in the earlier periods of the lease and both interest and amortization are presented separately in the statements of operations.

ASU 2016-02 is effective for annual periods beginning after December 15, 2018, and interim periods within those years, with early adoption permitted. Entities are required to use a modified retrospective approach for leases that exist or are entered into after the beginning of the earliest comparative period in the financial statements. The Postal Service is currently evaluating the impact of adopting this standard on its financial statements and disclosures.

### ***Accounting Standards Update 2016-04 Liabilities - Extinguishments of Liabilities***

In March 2016, the FASB issued Accounting Standards Update 2016-04 *Liabilities - Extinguishments of Liabilities* (“ASU 2016-04”). The new standard requires entities that sell prepaid stored-value products redeemable for goods, services or cash at third-party merchants to recognize breakage (i.e., the value that is ultimately not redeemed by the consumer) in a way that is consistent with how gift card breakage will be recognized under ASU 2014-09.

ASU 2016-04 is effective for annual periods beginning after December 15, 2017, and interim periods within those years, with early adoption permitted. The new standard may be adopted either retrospectively or on a modified retrospective basis with a cumulative catch-up adjustment recorded to beginning retained earnings or net deficiency as of the beginning of the fiscal year the standard is effective. The standard is applicable to the Postal Service’s determination of money orders and related breakage. The Postal Service is currently evaluating the impact of adopting this standard on its financial statements.

## ***NOTE 2 - LIQUIDITY***

The Postal Service generates its cash almost entirely through the sale of postage and other services. It holds its cash with the Federal Reserve Bank of New York and invests its excess cash, when available, in highly-liquid, short-term investments issued by the U.S. Department of Treasury. As of March 31, 2016, and September 30, 2015, the Postal Service held unrestricted cash and cash equivalents of \$8.3 billion and \$6.6 billion, respectively.

### **Debt**

The Federal Financing Bank (“FFB”), a government-owned corporation under the general supervision of the Secretary of the Treasury, holds all of the Postal Service’s debt, which consists of two revolving credit facilities and fixed-rate notes with various maturities. As of both March 31, 2016, and September 30, 2015, the aggregate principal balance of debt outstanding was \$15.0 billion, the maximum borrowing amount allowed under the Postal Service’s statutory debt ceiling. The Postal Service has reported \$15.0 billion in outstanding debt each quarter since September 30, 2012.

The two revolving credit facilities referenced above have interest rates determined by the U.S. Department of Treasury each business day and enable the Postal Service to draw up to \$4.0 billion in total. As of March 31, 2016, and September 30, 2015, these facilities were fully drawn and were included in the current portion of debt. These facilities are renewable annually and were renewed on April 20, 2016.

### **Liquidity Concerns**

The Postal Service is constrained by laws and regulations which restrict its revenue sources, and, as noted above, it has reached the maximum borrowing capacity under its statutory debt ceiling. Available liquidity (cash and short term investments, plus available borrowing capacity) has increased by approximately \$6 billion from the reported 2012 low, largely attributable to the temporary exigent surcharge (discussed in greater detail below) which generated approximately \$4.6 billion in incremental revenue from January 2014 through March 31, 2016. Despite this increase in the Postal Service’s liquidity, it remains insufficient to support an organization that has already defaulted on \$28.1 billion in legally-mandated payments to the Postal Service Retiree Health Benefits Fund (“PSRHBF”), projects continuing losses and has approximately \$74 billion in annual operating expenses.

The Postal Service has incurred cumulative net losses of \$58.5 billion since the beginning of 2007 through March 31, 2016. As a result of these losses and its liquidity concerns, the Postal Service does not have sufficient cash balances to meet all of

its existing legal obligations when due, pay down its debt and make critical investments in its infrastructure that have been deferred in recent years.

### ***Mail Migration to Alternatives***

A significant factor contributing to Postal Service losses is the ongoing decline in the volume of *First-Class Mail*, which generates a higher contribution than other mail classes. This decline is largely the result of changes in consumers' and businesses' use of mail resulting from the continuing migration to electronic communication and transactional alternatives, which was exacerbated by the Great Recession. The effect of this decline is compounded by the increase in the number of delivery points, which, when combined with the impact of the reduction in hard-copy mail volume, has resulted in a drop in the average number of pieces delivered per delivery point per day from 5.5 pieces in 2007 to 3.8 pieces in 2015, a decline of 31%.

### ***Expiration of Exigent Surcharge***

In December 2013, after a successful appeal to the U.S. Court of Appeals for the District of Columbia Circuit (the "Court") of an earlier decision in which the PRC denied outright the request of the Postal Service for exigent price relief, the PRC decided that the Postal Service could collect an exigent surcharge on Market-Dominant services beginning in January 2014. The PRC authorized the exigent surcharge until such time as it produced \$3.2 billion in incremental revenue, a figure the PRC determined was lost due to the Great Recession's suppression of mail volume. This incremental revenue is considered additional to the revenue that the Postal Service would have generated solely from a 1.7% price increase based on the Consumer Price Index for All Urban Consumers ("CPI-U").

The Postal Service again appealed the PRC's decision to the Court, arguing that the PRC attributed to the Great Recession far too little lost mail volume and that the exigent surcharge should remain in effect for a longer period of time. In June 2015, the Court issued its decision and remanded the case back to the PRC for further review. Although the Court largely upheld the PRC's analytical framework, it vacated one key aspect of the methodology for calculating mail volume lost due to the Great Recession and suggested the PRC reconsider another element of its methodology. On July 29, 2015, the PRC announced that it had authorized the Postal Service to collect over \$1.4 billion in additional incremental revenue from the surcharge, bringing the total allowed to just over \$4.6 billion. That decision was also appealed to the Court and remains pending.

As of March 31, 2016, the Postal Service estimated that it had collected approximately \$4.6 billion in incremental revenue from the surcharge, just below the limit. The Postal Service estimated that the limit on the exigent surcharge was reached on April 10, 2016, and therefore reduced the prices of most Market-Dominant services on that date.

### ***Business Model Challenges/Constraints***

The Postal Service continues to incur significant losses, in part due to the PAEA-mandated PSRHBf prefunding requirement. Such a requirement to prefund retiree healthcare obligations is not imposed on most other federal entities or private-sector businesses that offer retiree health benefits.

In addition to the \$28.1 billion of prefunding payments that were due but not paid during the years 2012 through 2015, the Postal Service accrued expenses of \$1.4 billion and \$2.9 billion for the three and six months ended March 31, 2016, respectively, for its required prefunding payment of \$5.8 billion due by September 30, 2016. The Postal Service anticipates that it will be forced to default on this payment, as expected liquidity on September 30, 2016, will not be sufficient to pay this liability. This will allow the Postal Service to make other payments necessary to continue to fulfill other statutory obligations, including the obligation to provide universal mail service to the nation.

As of the date of this report, the Postal Service has not incurred any penalties or negative financial consequences as a result of not making the PSRHBf prefunding payments. In addition to the prefunding requirement, the Postal Service continues to pay the employer share of health insurance premiums for its retirees, which was \$836 million and \$780 million for the three months ended March 31, 2016, and 2015, respectively, and \$1.6 billion and \$1.5 billion for the six months ended March 31, 2016, and 2015, respectively.

With the exception of the exigent surcharge discussed above, Market-Dominant services, which account for approximately 74% of the Postal Service's annual operating revenues, are subject to a price cap based on the CPI-U. While the vast majority of revenues are constrained by the price cap, costs are not statutorily constrained. Contractual obligations granting general wage increases, cost-of-living-adjustments ("COLA"), along with increases in costs for mandatory federal benefits programs, such as health and retirement benefits, have continued to escalate expenses. Additionally, the Postal Service adds nearly 1 million delivery points each year.

Although 2016 is the final year of statutorily-fixed amounts of PSRHBF prefunding payments, the statute requires that the Office of Personnel Management (“OPM”) perform an actuarial valuation no later than 2017 to determine if additional payments into the fund are required, and if so, OPM must design an amortization schedule under which the Postal Service must fully fund any remaining liability by 2056.

### **Mitigating Circumstances**

The Postal Service’s status as an independent establishment of the executive branch that does not receive tax dollars for its operations presents unique requirements and restrictions, but also potentially mitigates some of the financial risk that would otherwise be associated with a cash shortfall. With annual total revenue of approximately \$69 billion, a financially-sound Postal Service continues to be vital to U.S. commerce.

The U.S. economy benefits greatly from the Postal Service and the many businesses that provide the printing and mailing services that it supports. Disruption of the mail would cause undue hardship to businesses and consumers, and in the event of a cash shortfall, the U.S. government would likely prevent the Postal Service from significantly curtailing or ceasing operations. The Postal Service continues to inform the Administration, Congress, the PRC and other stakeholders of the immediate and long-term financial challenges it faces and the legislative changes that are required to restore its financial stability.

### ***NOTE 3 - RELATED PARTIES***

As disclosed throughout this report, the Postal Service has significant transactions with other U.S. government entities, which are considered related parties for accounting purposes.

The following table presents related-party assets and liabilities as of March 31, 2016, and September 30, 2015:

<i>(in millions)</i>	<b>March 31, 2016</b>	<b>September 30, 2015</b>
<b>Related-party assets:</b>		
Receivables and advances <sup>1</sup>	\$ 69	\$ 100
Carrying amount of revenue forgone installment receivable <sup>2</sup>	405	413
<b>Related-party liabilities:</b>		
Current portion of debt	\$ 10,100	\$ 10,100
Other current liabilities <sup>3</sup>	32,931	29,871
Noncurrent portion of debt	4,900	4,900
Other noncurrent liabilities <sup>4</sup>	17,259	17,473
<sup>1</sup> Included within <i>Receivables, net</i> in the accompanying Balance Sheets.		
<sup>2</sup> Included within <i>Other assets</i> in the accompanying Balance Sheets.		
<sup>3</sup> Amounts include PSRHBF obligations and current workers' compensation obligations.		
<sup>4</sup> Amounts include noncurrent workers' compensation obligations.		

The following table presents related-party revenue and expenses for the three and six months ended March 31, 2016, and 2015:

(in millions)	Three Months Ended		Six Months Ended	
	2016	2015	2016	2015
Related-party operating revenue <sup>1</sup>	\$ 213	\$ 240	\$ 535	\$ 495
Related-party operating expenses <sup>2</sup>	\$ 5,075	\$ 4,434	\$ 9,561	\$ 8,854
Related-party interest income <sup>3</sup>	\$ 9	\$ 6	\$ 15	\$ 11
Related-party interest expenses <sup>4</sup>	\$ 49	\$ 45	\$ 96	\$ 90

<sup>1</sup> Included within *Operating revenue* in the accompanying unaudited Statements of Operations.

<sup>2</sup> Included within *Operating expenses* in the accompanying unaudited Statements of Operations.

<sup>3</sup> Imputed on the revenue forgone installment receivable or generated on cash equivalents held with the Federal Reserve Bank of New York or short-term investments in U.S. Treasury instruments. Included within *Interest and investment income* in the accompanying unaudited Statements of Operations.

<sup>4</sup> Incurred on debt issued to the FFB, and included within *Interest expense* in the accompanying unaudited Statements of Operations.

#### **NOTE 4 - PROPERTY AND EQUIPMENT, NET**

Assets within *Property and equipment, net* in the accompanying Balance Sheets are recorded at cost, which includes the interest on borrowings used to finance construction of major capital additions, less allowances for depreciation and amortization. Interest capitalized during both the three and six months ended March 31, 2016, and 2015 was not significant. Fixed assets are depreciated over estimated useful lives ranging from 3 to 40 years using the straight-line method.

For the three months ended March 31, 2016, and 2015, depreciation and amortization expense was \$445 million and \$427 million, respectively. For the six months ended March 31, 2016, and 2015, depreciation and amortization expense was \$872 million and \$869 million respectively. These items are included within *Other operating expenses* in the accompanying unaudited Statements of Operations.

Assets classified as held for sale were approximately \$49 million and \$65 million as of March 31, 2016, and September 30, 2015, respectively, and are included within *Property and equipment, net* in the accompanying Balance Sheets. Impairment charges were de minimis for both the three and six months ended March 31, 2016, and 2015.

#### **NOTE 5 - COMMITMENTS AND CONTINGENCIES**

##### **Commitments**

In April 2016, the Postal Service reached a new three-year collective bargaining agreement with the National Rural Letter Carriers' Association ("NRLCA") which was ratified by the NRLCA membership. The new contract will expire on May 20, 2018. The contract includes annual general wage increases of 3.8% with COLA base of July 2014 and a reduction in the employer share of health insurance premiums.

##### **Contingencies**

The Postal Service's contingent liabilities consist primarily of claims resulting from labor, employment, environmental matters, property damage and injuries on Postal Service properties, and issues arising from Postal Service contracts, personal claims and traffic accidents. Each quarter, the Postal Service evaluates each new claim to determine if it is probable of an unfavorable outcome and if the amount of the potential resolution is reasonably estimable. If so, a liability for the amount is recorded. Preexisting claims are also reviewed and adjusted quarterly for resolutions or revisions to prior estimates.

The Postal Service has made adequate provision for probable losses arising from all claims. The following table presents contingent liabilities by current and noncurrent portions and by category, as of March 31, 2016, and September 30, 2015:

<i>(in millions)</i>	<b>March 31, 2016</b>	<b>September 30, 2015</b>
<b>Current/noncurrent portions of contingent liabilities:</b>		
Current portion <sup>1</sup>	\$ 127	\$ 132
Noncurrent portion <sup>2</sup>	554	594
<b>Total contingent liabilities</b>	<b>\$ 681</b>	<b>\$ 726</b>
<b>Contingent liabilities by category:</b>		
Labor and employment matters	\$ 585	\$ 637
Asset retirement obligations	47	47
Tort matters	45	38
Contractual matters	4	4
<b>Total contingent liabilities</b>	<b>\$ 681</b>	<b>\$ 726</b>
<sup>1</sup> Included within <i>Payables and accrued expenses</i> in the accompanying Balance Sheets.		
<sup>2</sup> Included within <i>Other noncurrent liabilities</i> in the accompanying Balance Sheets.		

In addition to accruals for probable losses in the financial statements, the Postal Service also has claims which it deems reasonably possible of an unfavorable outcome, which are not accrued for in the financial statements. These ranged in amount from \$225 million to \$1.0 billion at March 31, 2016, and from \$185 million to \$686 million at September 30, 2015. The Postal Service is from time to time involved in other litigation incidental to the conduct of its business, none of which is expected to be material to its financial condition or operations.

#### **NOTE 6 - RETIREMENT PLANS**

The majority of employees participate in one of two U.S. government pension programs, the Civil Service Retirement System (“CSRS”) and the Federal Employees Retirement System (“FERS”), which are administered by OPM. Each employee’s participation in either plan is based on the starting date of employment with the Postal Service or other U.S. government entity.

As government-sponsored benefit plans, the CSRS and FERS are not subject to the provisions of the *Employee Retirement Income Security Act of 1974*, as amended. Likewise, because the Postal Service cannot direct the costs, benefits or funding requirements of these plans, it accounts for program expenses under multiemployer plan accounting rules. As such, the Postal Service records contributions to the plans as an expense in the period in which each contribution is due.

PAEA suspended the Postal Service’s CSRS contributions that would otherwise have been required under Title 5, Section 8334(a)(1) of the U.S. Code. In 2017, OPM will determine if additional funding is required for the benefit of Postal Service’s CSRS retirees. As a result, the Postal Service’s employer contribution rate for CSRS was zero for the six months ended March 31, 2016, and 2015.

For FERS employees, OPM has set the Postal Service’s contribution rates at 13.7% and 13.2% of base salary for 2016 and 2015, respectively. FERS employees may also participate in the Thrift Savings Plan (“TSP”), a defined contribution retirement savings and investment plan administered by the Federal Retirement Thrift Investment Board, whereby the Postal Service contributes 1% of basic pay and matches voluntary employee contributions up to an additional 4% of basic pay.

Retirement expenses were \$1.7 billion and \$1.5 billion for the three months ended March 31, 2016, and 2015, respectively, and \$3.4 billion and \$3.1 billion for the six months ended March 31, 2016, and 2015, respectively. Retirement expenses are included within *Compensation and benefits* in the accompanying unaudited Statements of Operations.

#### ***NOTE 7 - HEALTH BENEFITS PLANS***

The Federal Employees Health Benefits (“FEHB”) Program covers nearly all career employees and also covers non-career employees and retirees who meet certain eligibility requirements. OPM administers FEHB and allocates the cost of funding the program to participating U.S. government employers. The Postal Service cannot direct the costs, benefits or funding requirements of the plans, and therefore accounts for program expenses using multiemployer plan accounting rules by recording contributions to the plans as an expense in the period in which the contributions are due. Although OPM determines the actual health benefits premium costs, the allocation of these costs between the Postal Service and most of its employees is determined through agreements with Postal Service labor unions. Separate from FEHB, the Postal Service offers its own healthcare plan to certain non-career employees who are ineligible for FEHB.

#### **Active Employees**

The Postal Service paid approximately 75% of FEHB premium costs during both the six months ended March 31, 2016, and 2015. Postal Service employee healthcare expense was \$1.3 billion and \$1.2 billion during each of the three months ended March 31, 2016, and 2015, respectively. Postal Service employee healthcare expense was \$2.5 billion and \$2.4 billion during each of the six months ended March 31, 2016, and 2015, respectively. These expenses are included within *Compensation and benefits* in the accompanying unaudited Statements of Operations.

#### **Retirees**

Retirees who participated in the FEHB for the five years immediately preceding their retirement may continue to participate in the program during retirement. The Postal Service pays a portion of FEHB premiums for retirees (or their qualifying survivors, if applicable) who retired on or after July 1, 1971, based on each retiree’s length of federal civilian service occurring after that date. The Postal Service’s share of premium costs for retirees and qualifying survivors is set by law and is not subject to negotiation with its labor unions.

#### ***Premium Expense***

Postal Service expenses for FEHB retiree premiums were \$836 million and \$780 million for the three months ended March 31, 2016, and 2015, respectively, and \$1.6 billion and \$1.5 billion for the six months ended March 31, 2016, and 2015, respectively. The Postal Service will continue to directly pay its share of FEHB premiums for retirees through 2016. In accordance with the PAEA, the PSRHBF will begin funding the Postal Service’s share of retiree health benefit premiums in 2017.

#### ***PSRHBF Prefunding***

The PAEA requires that the Postal Service prefund retiree health benefits by paying into the PSRHBF during years 2007 through 2016, although enactment of a new law or an amendment of existing law could change the amounts and the timing of the prefunding. This prefunding requirement is not imposed on most federal entities or private sector businesses.

The Postal Service has recorded \$31.0 billion as of March 31, 2016, for the unpaid PSRHBF prefunding obligations from past defaults and the accrual through March 31, 2016, for the \$5.8 billion payment due September 30, 2016, as a current liability in *Retiree health benefits* in the accompanying Balance Sheets. PAEA contains no provisions addressing a payment default.

PAEA also requires that OPM perform an actuarial valuation no later than 2017 to determine if the Postal Service must make additional payments into the PSRHBF. If this is the case, OPM must design an amortization schedule under which the Postal Service will be required to fund the actuarially-determined normal cost, plus any required amortization of the unfunded liability over a period of 40 years through 2056.

**NOTE 8 - WORKERS' COMPENSATION**

Postal Service employees injured on the job are covered by the Federal Employees' Compensation Act ("FECA"), administered by the Department of Labor's ("DOL") Office of Workers' Compensation Programs, which makes all decisions regarding injured workers' eligibility for benefits. The Postal Service reimburses the DOL for all workers' compensation benefits paid to or on behalf of Postal Service employees, plus an administrative fee.

**Workers' Compensation Liability**

The Postal Service records a liability for its workers' compensation obligations for employees who have been injured and are eligible for benefits. To determine the actuarial valuation of new and existing cases, the Postal Service uses an estimation model that combines four generally-accepted actuarial valuation techniques based upon past claim-payment experience and exposure to claims as measured by total employee hours worked.

Changes in the liability are primarily attributable to the combined impacts of routine changes in actuarial assumptions, new compensation and medical cases, the progression of existing cases and changes in inflation rates, including long-term COLA rates for compensation claims and medical rates for medical claims.

To determine the fair value of the liability each quarter, the Postal Service first estimates the future total cost of workers' compensation claims based on the dates of claim-related injuries, frequency or severity of the injuries, the pattern of historical payments to beneficiaries and the expected trend in future costs. The Postal Service then calculates the amount that would need to be invested at current discount (interest) rates to fully fund the future total cost of claims, and this calculated present value is the fair value of workers' compensation liability.

This liability calculation is highly sensitive to changes in discount rates. For example, a 1% increase in the discount rate would decrease the March 31, 2016, liability and related expense by approximately \$2 billion. Likewise, a 1% decrease in the discount rate would increase the March 31, 2016, liability and related expense by approximately \$2.5 billion. The following table details the applicable inflation and discount rates as of March 31, 2016, and September 30, 2015:

	<b>March 31, 2016</b>	<b>September 30, 2015</b>
<b>Compensation claims liability:</b>		
Discount rate	2.1%	2.4%
Wage inflation	2.6%	2.7%
<b>Medical claims liability:</b>		
Discount rate	2.1%	2.4%
Medical inflation	5.5%	5.7%

**Workers' Compensation Expense**

The impacts of changes in discount rates and inflation rates, as well as the actuarial valuation of new cases and revaluation of existing cases, which reflects compensation and medical claim payments, are components of total workers' compensation expense as recorded in the accompanying unaudited Statements of Operations. As described above, the Postal Service pays an administrative fee to the DOL, which is also a component of workers' compensation expense. The following table presents the components of workers' compensation expense for the three and six months ended March 31, 2016, and 2015:

	<b>Three Months Ended</b>		<b>Six Months Ended</b>	
<i>(in millions)</i>	<b>2016</b>	<b>2015</b>	<b>2016</b>	<b>2015</b>
Impact of discount rate changes	\$ 948	\$ 401	\$ 546	\$ 1,217
Actuarial valuation of new cases and revaluation of existing cases	488	287	676	240
Administrative fee	18	18	36	35
<b>Total workers' compensation expense</b>	<b>\$ 1,454</b>	<b>\$ 706</b>	<b>\$ 1,258</b>	<b>\$ 1,492</b>

**NOTE 9 - FAIR VALUE MEASUREMENT**

The Postal Service defines fair value as the price that would be received upon sale of an asset or the price that would be paid to transfer a liability between unrelated parties. The carrying amounts of certain current assets and liabilities held by the Postal Service, including cash, accounts receivable, accounts payable and accrued expenses, approximate fair value due to their short-term nature. Noncurrent receivables and noncurrent debt are measured using a fair value hierarchy model consisting of *Level 1*, *Level 2* and *Level 3* inputs as defined in authoritative accounting literature. Assets within *Property and equipment, net* are recorded at cost and measured at fair value on a nonrecurring basis if they are determined to be impaired.

For the periods ended March 31, 2016, and September 30, 2015, no significant transfers between *Level 1* and *Level 2* assets or liabilities transpired. The carrying amount and fair value of the revenue forgone installment receivable and the noncurrent portion of debt are presented for disclosure purposes only in the following table:

(in millions)	March 31, 2016		September 30, 2015	
	Carrying Amount	Fair Value	Carrying Amount	Fair Value
Revenue forgone installment receivable <sup>1</sup>	\$ 405	\$ 511	\$ 413	\$ 511
Noncurrent portion of debt	\$ 4,900	\$ 5,465	\$ 4,900	\$ 5,394

<sup>1</sup> The carrying amount is included within *Other assets* (which includes items in addition to revenue forgone) in the accompanying Balance Sheets.

For its revenue forgone installment receivable, the Postal Service recognizes the imputed interest it is owed as interest income and estimates the value of the receivable using the interest method, which converts future cash flows to a single discounted amount using an interest rate for similar assets, a *Level 2* input. To determine the fair value of this noncurrent asset, the Postal Service calculates a net present value of anticipated annual installment payments to be received using a discount rate based on the 20-year Treasury Constant Maturity Rate, which was 2.29% and 2.60% as of March 31, 2016, and September 30, 2015, respectively.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

### CAUTIONARY STATEMENTS

The following *Management's Discussion and Analysis of Financial Condition and Results of Operations* and other parts of this report describe the principal factors affecting the financial results, liquidity, capital resources and critical accounting estimates of the United States Postal Service ("Postal Service," "USPS," "we," "our" and "us"). Our results of operations may be impacted by risks and uncertainties discussed here and in our Annual Report on Form 10-K for the year ended September 30, 2015 ("Annual Report") filed with the Postal Regulatory Commission ("PRC") on November 13, 2015. Such factors, many of which we cannot control or influence, may cause actual results to differ materially from those currently contemplated.

Unless otherwise noted, our operating results for the three and six months ended March 31, 2016, and 2015, are presented in accordance with accounting principles generally accepted in the United States ("GAAP"). These results are not necessarily indicative of the results to be expected for the year ended September 30, 2016, and should be read in conjunction with our Annual Report. All references to years in this report, unless otherwise stated, refer to fiscal years beginning October 1 and ending September 30. All references to quarters, unless otherwise stated, refer to quarters within fiscal years 2016 and 2015.

Forward-looking statements contained in this report represent our best estimates of known and anticipated trends believed relevant to future operations. However, actual results may differ significantly from current estimates. Certain forward-looking statements included in this report use such words as "may," "will," "could," "expect," "believe," "plan," "estimate," "project" or other similar terminology. These forward-looking statements, which involve a number of risks and uncertainties, reflect current expectations regarding future events and operating performance as of the date of this report. We have no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

### OVERVIEW

With our mandate to provide universal postal services to the nation, we serve individuals and commercial customers in the communications, distribution and delivery, advertising and retail markets throughout the U.S. as well as internationally. Our operations include an extensive and integrated retail, processing, transportation and delivery network.

The *Postal Accountability and Enhancement Act* ("PAEA") classifies our products into two broad categories: Market-Dominant and Competitive "products," however, we use the term "services" in this document for consistency with other descriptions of services offered. The PAEA also established certain requirements that affect our financial results, most notably the mandate that we prefund retiree health benefits through the Postal Service Retirement Health Benefits Fund ("PSRHB").

We have successfully implemented initiatives that have reduced our costs by billions of dollars while increasing access to services. However, legal restrictions on pricing, service diversification and operations restrict our ability to fully implement our strategic objectives and cover our costs to provide secure, reliable and affordable postal services to the nation. We continue to implement certain strategies to achieve financial stability as well as a reduction in our debt. Strategically we focus on a four-pronged approach to attain profitability:

1. Maintaining liquidity and reducing operating expenses to reflect current and future mail volume,
2. Delivering high levels of performance and affordable services,
3. Informing stakeholders during Congressional testimony and industry engagement activities about the changes necessary to our legal and regulatory framework to enable long-term financial sustainability, and
4. Identifying and building innovative products, promotions and capabilities that enable revenue growth and investing prudently in infrastructure necessary to maintain and improve products and services.

### RESULTS OF OPERATIONS

#### SUMMARY

The major factors that impact our operating results include overall customer demand, the mix of postal services and contribution associated with those services, volume of mail and packages processed through our network and our ability to manage our cost structure in line with declining levels of mail volume, growth in more labor-intensive Shipping and Packages volume and an increasing number of delivery points. We also operate as a single segment and report our performance as such.

### **Three Months Ended March 31, 2016**

Operating revenue for the three months ended March 31, 2016, increased \$788 million, or 4.7%, compared to the same period last year. This increase in operating revenue was primarily due to an increase in our Shipping and Packages volume and to an additional business day in the quarter due to the leap year.

Operating expenses for the three months ended March 31, 2016, increased \$1.4 billion, or 7.4%, compared to the same period last year. This increase was largely due to the unfavorable change in workers' compensation expense of \$748 million resulting from lower discount rates and changes in actuarial valuation and revaluation of new and existing workers' compensation cases, which affect our workers' compensation liability. This increase was also due to increased compensation and benefits expense of \$362 million, resulting primarily from an increase in the amount of labor hours used to support higher package volumes, the additional work day due to the leap year, and an increase in transportation costs of \$149 million.

Our net loss was \$2.0 billion for the three months ended March 31, 2016, compared to a net loss of \$1.5 billion for the same period last year, an increase of \$571 million. This change was a result of higher total operating expenses, primarily driven by the unfavorable change in workers' compensation expense, partially offset by increased Shipping and Packages revenue.

### **Six Months Ended March 31, 2016**

Operating revenue for the six months ended March 31, 2016, increased \$1.4 billion, or 3.9%, compared to the same period last year. This increase in operating revenue was primarily due to an increase in our Shipping and Packages volume, which was affected by the calendar year 2015 holiday season, and to an additional business day in the period due to the leap year.

Operating expenses for the six months ended March 31, 2016, increased \$888 million, or 2.3%, compared to the same period last year. This increase was primarily due to increased compensation and benefits expense of \$676 million, resulting primarily from an increase in labor hours used to support higher package volumes and the additional work day due to the leap year, and an increase in transportation costs of \$231 million. These increases were partially offset by a decrease in workers' compensation expense of \$234 million, as discount rates declined in the six months ended March 31, 2016, less than in the prior year.

Our net loss was \$1.7 billion for the six months ended March 31, 2016, compared to a net loss of \$2.2 billion for the same period last year, a decrease of \$490 million. This decrease in net loss resulted from the \$307 million of net income for the first quarter of 2016, which was largely driven by a favorable change in workers' compensation expense for that period.

### **Non-GAAP Controllable Income**

In the day-to-day operation of our business, we focus on costs within our control, such as work hours and transportation. We calculate controllable income, a non-GAAP measure, by excluding costs we cannot control, including PSRHBf expenses, workers' compensation expenses caused by discount rate changes and actuarial revaluation, and retirement expenses caused by actuarial revaluation. Controllable income should not be considered a substitute for net income and other GAAP reporting measures. The following table details controllable income for the three and six months ended March 31, 2016, and 2015:

(in millions)	Three Months Ended		Six Months Ended	
	2016	2015	2016	2015
<b>Net loss</b>	<b>\$ (2,040)</b>	<b>\$ (1,469)</b>	<b>\$ (1,733)</b>	<b>\$ (2,223)</b>
Impact of:				
PSRHBf prefunding expense	1,450	1,425	2,900	2,850
Change in workers' compensation liability related to fluctuations in discount rates	948	401	546	1,217
Other change in workers' compensation liability <sup>1</sup>	158	(44)	—	(407)
Actuarial revaluation of retirement liability <sup>2</sup>	60	—	120	—
<b>Controllable income</b>	<b>\$ 576</b>	<b>\$ 313</b>	<b>\$ 1,833</b>	<b>\$ 1,437</b>

<sup>1</sup> This is a net amount that includes the valuation of new claims and revaluation of existing claims.

<sup>2</sup> Determined by OPM in 2015 to amortize the \$3.5 billion unfunded FERS retirement obligation based on actuarial valuations and assumptions. Payments are to be made in equal installments over the next 30 years. The 2015 expense of \$241 million was recorded in full at year-end 2015.

## OPERATING REVENUE AND VOLUME

*First-Class Mail* and *Standard Mail* continued to provide the majority of our revenue for the three months ended March 31, 2016, despite long-term trends away from hard copy communication to electronic media. *First-Class Mail* generated 41% of our revenue and 42% of our volume, while *Standard Mail* generated 24% of revenue and 51% of volume.

While we continue to experience strong results in our Shipping and Packages business, it represented only 24% of our revenues for the three months ended March 31, 2016, compared to *First-Class Mail*, which represented 41%. Furthermore, Shipping and Packages generated only 3% of our volume for the three months ended March 31, 2016. For 2015, Shipping and Packages revenues would have needed to increase by 260% in order to make up for the impact of the contribution provided by the volume losses of *First-Class Mail* for that year, as the costs to process and deliver Shipping and Packages services are substantially higher than the costs for *First-Class Mail*.

For the three months ended March 31, 2016, our operating revenue was \$17.7 billion, an increase of \$788 million, or 4.7%, compared to the same period last year. This increase was driven by Shipping and Packages revenue, which grew by 16.2% on volume growth of 11.4%, compared to the same period last year, and by the additional business day due to the leap year.

Similarly, for the six months ended March 31, 2016, operating revenue was \$37.1 billion, an increase of \$1.4 billion, or 3.9%, compared to the same period last year. This increase was also driven by Shipping and Packages revenue, which grew by 14.8% on volume growth of 14.0%, compared to the same period last year, and was aided by the record number of holiday seasonal packages delivered during the 2015 calendar year holiday season and by the additional business day due to the leap year.

The following table summarizes our operating revenue and volume for the three and six months ended March 31, 2016, and 2015, by each service line:

	Three Months Ended		Six Months Ended	
	2016	2015	2016	2015
<i>(in millions)</i>				
<b>Operating Revenue:</b>				
First-Class Mail <sup>1</sup>	\$ 7,247	\$ 7,136	\$ 14,787	\$ 14,740
Standard Mail <sup>2</sup>	4,333	4,200	9,250	9,179
Shipping and Packages <sup>3</sup>	4,215	3,627	8,978	7,823
International	702	670	1,509	1,499
Periodicals	373	390	782	803
Other <sup>4</sup>	864	923	1,775	1,636
<b>Total operating revenue</b>	<b>\$ 17,734</b>	<b>\$ 16,946</b>	<b>\$ 37,081</b>	<b>\$ 35,680</b>
<b>Volume:</b>				
First-Class Mail <sup>1</sup>	15,927	15,822	32,330	32,591
Standard Mail <sup>2</sup>	19,464	19,102	41,556	41,870
Shipping and Packages <sup>3</sup>	1,227	1,101	2,675	2,346
International	245	231	547	505
Periodicals	1,366	1,447	2,820	2,954
Other <sup>5</sup>	71	76	260	234
<b>Total volume</b>	<b>38,300</b>	<b>37,779</b>	<b>80,188</b>	<b>80,500</b>
<sup>1</sup> Excludes <i>First-Class Mail Parcels</i> . <sup>2</sup> Excludes <i>Standard Mail Parcels</i> . <sup>3</sup> Includes <i>Priority Mail</i> , <i>Retail Ground</i> , <i>Parcel Select Mail</i> , <i>Parcel Return Service Mail</i> , <i>Standard Parcels</i> , <i>Package Service Mail</i> , <i>First-Class Mail Parcels</i> , <i>First-Class Package Service</i> and <i>Priority Mail Express</i> . <sup>4</sup> Revenue includes <i>PO Box services</i> , <i>Certified Mail</i> , <i>Return Receipts</i> , <i>Insurance</i> , <i>Other Ancillary Services</i> , <i>Shipping and Mailing Supplies</i> , <i>Collect on Delivery</i> , <i>Registered Mail</i> , <i>Stamped Envelopes and Cards</i> , <i>money orders</i> and <i>Other services</i> . <sup>5</sup> Volume includes U.S. Postal Service internal mail and free mail provided to certain groups.				

Although revenue and volume are closely linked to the strength of the U.S. economy and changes in how our customers use the mail, we have been active in addressing growth opportunities. We continue to concentrate on our customers' needs and have increased our marketing investment, as well as focusing on mail and package innovation. However, we also recognize that revenue growth is constrained by laws and regulations restricting the types of products, services and prices we can offer to our customers and the speed with which we can bring them to market.

To address the long-term trend that technological change and the lingering effects of the Great Recession have had on our *First-Class Mail* revenue and volume, we have focused on providing new services, growing e-commerce and implementing marketing campaigns that have helped us grow our Shipping and Packages business. By offering day-specific delivery, improved tracking and text alerts and up to \$50 of free insurance on most *Priority Mail* packages, we have demonstrated our responsiveness to our customers.

As described below, we implemented price increases on certain Market-Dominant and Competitive services in January 2014 and May 2015. We also implemented price increases on certain Competitive services, effective January 2016.

The PRC authorized us to collect an exigent surcharge on Market-Dominant services, beginning in January 2014, until it produced just over \$4.6 billion in incremental revenue, a figure the PRC determined was lost due to the Great Recession's suppression of mail volume. As of March 31, 2016, we had collected approximately \$4.6 billion in incremental revenue from the surcharge, just below the limit. We estimated that the limit on the exigent surcharge was reached on April 10, 2016, and we therefore reduced the prices of most Market-Dominant services on that date. As a result of the expiration of the surcharge, we expect our revenue and cash flow to decline by approximately \$1 billion for the remainder of 2016, and by approximately \$2 billion per year thereafter.

#### **First-Class Mail**

*First-Class Mail*, our most profitable service category, includes cards, letters, flats and parcels that weigh up to 13 ounces, and prices are the same regardless of how far the mail travels. For the three months ended March 31, 2016, *First-Class Mail* revenue grew by 1.6% on volume growth of 0.7%, compared to the same period last year, which had one fewer retail day. Were it not for the additional day of revenue for the three months ended March 31, 2016, volume would have declined for the period.

For the six months ended March 31, 2016, *First-Class Mail* revenue increased by 0.3% while volume declined by 0.8%, compared to the same period last year. The increase in revenue compared to volume was a result of the May 2015 price increase. The most significant factor contributing to the declining trend in *First-Class Mail* volume was the continuing migration toward electronic communication and electronic transaction alternatives.

#### **Standard Mail**

*Standard Mail* is mail not required to be mailed as *First-Class Mail* or *Periodicals*, and may include advertising, newsletters, catalogs, small parcels and other printed matter. For the three months ended March 31, 2016, *Standard Mail* revenue grew by 3.2% on volume growth of 1.9%, compared to the same period last year. *Standard Mail* benefited from political and election mail, which produced approximately \$45 million in revenue on 200 million in volume during the quarter associated with the 2016 primary election season.

For the six months ended March 31, 2016, *Standard Mail* revenue grew by 0.8% while volume declined by 0.7%, compared to the same period last year. Political and election mail revenue and volume declined significantly for the six months ended March 31, 2016, compared to the same period last year, as the revenue and volume associated with the November 2014 mid-term elections more than offset the revenue and volume associated with the 2016 primary election season.

*Standard Mail* volume is reflective of the cyclical nature of the U.S. economy, although targeted advertising campaigns can stimulate demand for these services. Price increases for *Standard Mail* are generally capped at the rate of inflation because they are classified by law as Market-Dominant.

## Shipping and Packages

The following table summarizes our operating revenue and volume for Shipping and Packages for the three and six months ended March 31, 2016, and 2015, by each service:

	Three Months Ended		Six Months Ended	
	2016	2015	2016	2015
<i>(in millions)</i>				
<b>Shipping and Packages Revenue:</b>				
Priority Mail	\$ 1,990	\$ 1,861	\$ 4,333	\$ 4,078
Parcel Services <sup>1</sup>	1,141	815	2,450	1,778
First-Class Packages <sup>2</sup>	686	556	1,373	1,154
Package Services	195	206	421	424
Priority Mail Express	203	189	401	389
<b>Total Shipping and Packages revenue</b>	<b>\$ 4,215</b>	<b>\$ 3,627</b>	<b>\$ 8,978</b>	<b>\$ 7,823</b>
<b>Shipping and Packages Volume:</b>				
Priority Mail	247	248	548	531
Parcel Services <sup>1</sup>	586	473	1,282	1,020
First-Class Packages <sup>2</sup>	249	231	518	478
Package Services	137	141	311	299
Priority Mail Express	8	8	16	18
<b>Total Shipping and Packages volume</b>	<b>1,227</b>	<b>1,101</b>	<b>2,675</b>	<b>2,346</b>
<sup>1</sup> Includes <i>Parcel Select</i> , <i>Parcel Return</i> , <i>Standard Parcels</i> .				
<sup>2</sup> Includes <i>First-Class Mail</i> Parcels and <i>First-Class Package Services</i> .				

Our Shipping and Packages business has continued to show solid revenue and volume growth as a result of our successful efforts to compete in the ground shipping services and “last mile” e-commerce fulfillment markets, including Sunday delivery. Volume also experienced end-to-end growth as consumers continued to utilize online shopping, which provided a surge in package volume with a record number of packages delivered during the calendar year 2015 holiday season. To accommodate this surge in volume and avoid service disruptions during the holiday season, we increased Sunday delivery service for some of our customers in limited U.S. markets and added non-career employees for the season in accordance with our labor agreements.

### Priority Mail

*Priority Mail* is a flat-rate shipping service that enables shipping in 1-3 business days for packages weighing up to 70 pounds. *Priority Mail* accounts for our largest portion of Shipping and Packages revenue, representing approximately 47.2% of the total for the three months ended March 31, 2016. Similarly, for the six months ended March 31, 2016, *Priority Mail* represented 48.3% of our total Shipping and Packages revenue.

For the three months ended March 31, 2016, *Priority Mail* revenue grew by 6.9% and volume was essentially unchanged, compared to the same period last year. This increase in revenue was a result of the January 2016 Competitive service price increases. For the six months ended March 31, 2016, *Priority Mail* revenue grew by 6.3% on volume growth of 3.2%, compared to the same period last year, driven largely by holiday season volume as discussed above.

### Parcel Services

Our Parcel Services category includes *Parcel Select*, *Parcel Return* and *Standard Parcels*, which are Competitive services offered to bulk shippers or price-sensitive customers. For the three months ended March 31, 2016, revenue from Parcel Services increased by 40.0%, compared to the same period last year. Similarly for the six months ended March 31, 2016, revenue from this category increased by 37.8%, compared to the same period last year.

This category showed strong volume growth of 23.9% for the three months ended March 31, 2016, compared to the same period last year, driven largely by the continuing growth of e-commerce. However, this category is one of our lowest priced services, and as a result, provided a relatively low level of contribution compared to many of our other services.

### ***First-Class Packages***

First-Class Packages includes *First-Class Package Service*, an under-one-pound Competitive service targeted to commercial customers, and *First-Class Parcels*, a Market-Dominant under-13-ounce retail package product. This category offers commercial customers that ship primarily lightweight fulfillment parcels the lowest-priced expedited end-to-end package option in the marketplace.

For the three months ended March 31, 2016, First-Class Packages revenue increased 23.4% and volume grew by 7.8%, compared to the same period last year. For the six months ended March 31, 2016, First-Class Packages revenue increased 19.0% and volume grew by 8.4%, compared to the same period last year. Within the category, we experienced a shift in volume from *First-Class Package Service* to *First-Class Parcels*, as customers responded to the January 2016 price increase in Competitive services.

### ***Package Services***

Customers use our Package Services category for shipping merchandise or bound printed matter, including library and media mail, weighing up to 70 pounds. For the three months ended March 31, 2016, Package Services revenue decreased 5.3%, while volume decreased by 2.8%, compared to the same period last year. For the six months ended March 31, 2016, Package Services revenue was essentially unchanged, although volume grew by 4.0%, compared to the same period last year.

This category has been affected by certain large mailers' increased use of drop shipments offset by lower price per piece on bound printed matter. This divergence affected the six months ended March 31, 2016, to a greater degree given higher volumes associated with the calendar year 2015 holiday season.

### **International Mail**

Our International Mail category includes several service lines that enable customers, both domestic and abroad, to send international mail and packages, including postcards, envelopes, flats and packages with either standard or express delivery options.

For the three months ended March 31, 2016, International Mail revenue increased 4.8% and volume increased by 6.1%, compared to the same period last year. For the six months ended March 31, 2016, International Mail revenue increased 0.7% and volume increased 8.3%, compared to the same period last year. This divergence in revenue and volume is primarily the result of an increase in lower priced inbound mail, much of that from tracked letter packets and parcels related to international e-commerce, and to a lesser extent, strength in the U.S. dollar compared to other currencies, which generally causes inbound mail volume to increase and outbound mail volume to decrease.

### **Periodicals**

Our *Periodicals* class of mail is designed for newspapers, magazines and other periodical publications whose primary purpose is transmitting information to an established list of subscribers or requesters. For the three months ended March 31, 2016, *Periodicals* revenue decreased 4.4% and volume decreased by 5.6%, compared to the same period last year. For the six months ended March 31, 2016, *Periodicals* revenue decreased 2.6% and volume decreased by 4.5%, compared to the same period last year. Trends in hard-copy reading behavior and shifts of advertising away from print have depressed this segment for years. *Periodicals* is not expected to rebound because electronic content continues to grow in popularity with the public.

### **Other**

Other services include ancillary services such as *Certified Mail*, *PO Box* services, and *Return Receipt* services. Also included in this category are money orders and passport services. For the three months ended March 31, 2016, Other revenue decreased by 6.4% and volume decreased by 6.6%, compared to the same period last year. For the six months ended March 31, 2016, Other revenue increased by 8.5% and volume increased by 11.1%, compared to the same period last year. We experience our highest volume of the year in this category during the first quarter of each year, which affects our six months ended March 31 results.

## **OPERATING EXPENSES**

In an effort to align our resources with anticipated types of services and mail volume, we continue to aggressively manage operating expenditures under management's control.

Our mail processing and distribution network was originally designed to provide overnight delivery service of *First-Class Mail* within specified delivery areas to a much higher volume of mail than we are required to process and deliver today, and the network's legacy capabilities are excessive relative to today's mail volume. Consequently, many of our processing and distribution facilities continue to operate at less than full capacity. Our challenge to contain costs is also compounded by the continuing increase in the number of delivery points, which, when combined with the impact of lower hard copy mail volume, has resulted in a drop in the average number of pieces delivered per delivery point per day from approximately 5.5 pieces in 2007 to 3.8 pieces in 2015, a reduction of approximately 31%.

Recognizing the issues impacting our business, we began a realignment of our operations in 2013 to reduce costs and strengthen our finances. These operational realignments included changes to our delivery service standards, reductions in the number of mail processing operations, realignment of retail office hours to match demand, consolidations of delivery routes and reductions in the number of delivery facilities.

In January 2015, we revised our service standards for *First-Class Mail* and began a second phase of mail processing realignments. Of the 82 facilities that we announced in 2014 would be affected by the consolidations, 17 were completely consolidated, 21 were partially consolidated and 44 have seen no consolidation activities. A consolidation is considered partial if some operations that are slated to move, but not all, are consolidated with those of another facility.

In order to further assess operational considerations and to ensure that we continue to provide prompt, reliable and predictable service consistent with our published service standards, we have deferred further consolidations. We anticipate that the remainder of the consolidations associated with this phase of our realignment plan may impact the 21 partially-consolidated facilities plus an additional 44 processing facilities that have been unaffected so far.

### **Compensation and Benefits**

Compensation and benefits expenses consist of costs related to our active career and non-career employees. The following table presents the compensation and benefits expense for the three and six months ended March 31, 2016, and 2015:

(in millions)	Three Months Ended		Six Months Ended	
	2016	2015	2016	2015
Compensation	\$ 8,944	\$ 8,781	\$ 18,683	\$ 18,341
Retirement	1,672	1,543	3,378	3,122
Employee health benefits	1,252	1,187	2,455	2,387
Other	82	77	169	159
<b>Total compensation and benefits</b>	<b>\$ 11,950</b>	<b>\$ 11,588</b>	<b>\$ 24,685</b>	<b>\$ 24,009</b>

### ***Compensation***

Compensation expense increased 1.9% for the three months ended March 31, 2016, compared to the same period last year. The increase was primarily due to an increase in total work hours. For the three months ended March 31, 2016, total work hours were 285 million, an increase of approximately 9 million work hours, or 3.2%, from the 276 million total work hours for the three months ended March 31, 2015. Of this approximately 9 million work hour increase, approximately 3.5 million hours were attributable to the extra work day due to the leap year.

Compensation expense increased 1.9% for the six months ended March 31, 2016, compared to the same period last year. The increase was primarily due to an increase in total work hours. For the six months ended March 31, 2016, total work hours were 586 million, an increase of approximately 17 million work hours, or 3.0%, from the 569 million total work hours for the six months ended March 31, 2015. These increases in work hours were largely due to an increased workload from higher package volumes, an increased number of Sunday deliveries, as we increased utilization through the addition of nearly 5,000 non-career employees as of March 31, 2016, compared to the same date last year, the aforementioned additional work day due to the leap year and efforts to improve service.

The number of career employees also increased by approximately 8,000 as of March 31, 2016, compared to the same date last year, primarily reflecting the conversion of non-career employees to career status. Although these recently-converted career employees are compensated at higher rates than non-career employees, these conversions to career status are at the lower tier career employee rate, in accordance with the provisions of our labor agreements. The additional use of these lower wage employees (both non-career and employees newly converted from non-career to career) has provided an offset to upward wage pressures from salary increases and rising benefit costs.

In April 2016, we reached a new three-year collective bargaining agreement with the National Rural Letter Carriers' Association ("NRLCA") which was ratified by the NRLCA membership. The new contract will expire on May 20, 2018. The contract includes annual general wage increases of 3.8% with a cost-of-living adjustment ("COLA") base of July 2014 and a reduction in the employer share of health insurance premiums.

### ***Retirement***

The majority of career employees participate in one of two U.S. government pension programs based on the starting date of their employment with a U.S. government employer. All expenses of the retirement programs, except for retiree health benefits, are included in compensation and benefits expense. For additional information, see *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 6 - Retirement Plans*.

Retirement expense increased 8.3% for the three months ended March 31, 2016, compared to the same period last year, and 8.2% for the six months ended March 31, 2016, compared to the same period last year. The most significant factors contributing to this increase were: the increase in the number of employees who participated in FERS; the increase in our employer contribution rate from 13.2% to 13.7% of basic pay for most participants; and the increase in the supplemental expense related to the actuarial revaluation of our FERS liability that we did not expense until the end of 2015.

The employer contribution rate increase became effective in October 2015, and is expected to increase our annual retirement expense by approximately \$150 million. This government-wide increase, determined by OPM, underscores the need for USPS-specific calculations of our retirement liabilities based on the demographics and economic assumptions of our workforce. We estimate that using the government-wide assumptions would result in higher expenses than using USPS-specific participants.

In September 2015, OPM notified us that our FERS account for our retirees was underfunded by \$3.6 billion as of September 30, 2014. To fund this supplemental liability, OPM directed us to make additional payments to FERS of \$241 million per year for 30 years beginning in 2015, and as a result, we accrued \$60 million for the three months ended March 31, 2016, and \$120 million for the six months ended March 31, 2016, for this obligation. Because OPM did not provide notification until September 2015, we expensed the full-year amount in our fourth quarter 2015 financial statements. As of the date of this report, we have not paid any of this obligation and have submitted a *Request for Reconsideration* to OPM, recommending that OPM utilize Postal Service-specific salary growth and demographic assumptions, rather than government-wide assumptions in calculating the FERS liability.

### ***Employee Health Benefits***

Employee health benefits expense increased 5.5% for the three months ended March 31, 2016, compared to the same period last year, and 2.8% for the six months ended March 31, 2016, compared to the same period last year, due to a sharp increase in premiums for the 2016 calendar year. On average, healthcare premiums rose 8.0% for the 2016 plan year, which affected the three months ended March 31, 2016, although this increase was partially offset by the lower contribution rate of healthcare premiums that we paid, and the shift of certain employees from "Family Coverage" to a "Self Plus One" option under the Federal Employees Health Benefits ("FEHB") Program.

Our share of healthcare premiums for our employees represented 74.2% and 74.9% of the total healthcare premium cost for the three months ended March 31, 2016, and 2015, respectively. Our share of healthcare premiums for our employees represented 74.6% and 75.3% of the total healthcare premium cost for the six months ended March 31, 2016, and 2015, respectively, consistent with our contractual agreements, but the effects of the quarterly decrease were offset by a higher number of employees receiving health benefits and higher premium costs.

### **Retiree Health Benefits**

We participate in federal employee benefit programs for retirement, health and workers' compensation benefits. Under PAEA, we are obligated to fully fund the employer's portion of the established health and retirement benefits of retirees and our

current employees (as discussed in *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 7 - Health Benefits Plans* and *Note 2 - Liquidity*). The components of retiree health benefits expense for the three and six months ended March 31, 2016, and 2015, were as follows:

(in millions)	Three Months Ended		Six Months Ended	
	2016	2015	2016	2015
Accrual for prefunding payment to PSRHBF	\$ 1,450	\$ 1,425	\$ 2,900	\$ 2,850
Employer premium expense	836	780	1,628	1,539
<b>Total retiree health benefits expense</b>	<b>\$ 2,286</b>	<b>\$ 2,205</b>	<b>\$ 4,528</b>	<b>\$ 4,389</b>

Retiree health benefits expense increased 3.7% for the three months ended March 31, 2016, compared to the same period last year, and 3.2% for the six months ended March 31, 2016, compared to the same period last year. The increase is due in part to higher employer premium expense, which is separate from the accrual for the PSRHBF prefunding payment. Employer premium expense increased by 7.2% and 5.8% for the three and six months ended March 31, 2016, respectively, compared to the same periods last year. Separately, the six-month accrual for the PSRHBF increased by 1.8%, compared to the same period last year, due to the mandated annual prefunding amount due September 30, 2016, which increased by \$100 million to \$5.8 billion in 2016 from \$5.7 billion last year.

Under PAEA, we continue to expense and pay the premiums for our retirees participating in FEHB until September 30, 2016, after which the payments of the premiums will be made from the PSRHBF. Retiree health benefits premium costs are primarily impacted by the number of retirees and survivors receiving health benefits, the mix of plans selected by retirees, the premium costs of those plans, and the portion of premium costs allocated to the U.S. government for retiree service prior to 1971. As of March 31, 2016, approximately 490,000 of our retirees participated in the plan, an amount essentially unchanged compared to the same period last year.

These costs are reflected as *Retiree health benefits* in the accompanying unaudited Statements of Operations, and consist of payments to OPM for our share of FEHB retiree premiums paid during the period, plus accrued prefunding payments to the PSRHBF. Because the amounts scheduled to be paid into the PSRHBF are set by legislation, our retiree health benefits expense may represent more than the full normal cost of the benefits earned by our employees.

### **Workers' Compensation**

Our employees injured on the job are covered by the Federal Employees' Compensation Act ("FECA"), administered by the Department of Labor's ("DOL") Office of Workers' Compensation Programs, which makes all decisions regarding injured workers' eligibility for benefits. Our workers' compensation expense reflects the impacts of changes in discount and inflation rates, as well as the actuarial valuation of new workers' compensation cases and revaluation of existing ones. We reimburse the DOL for all workers' compensation benefits paid to or on behalf of our employees, plus an administrative fee.

### ***Workers' Compensation Expense***

For the three months ended March 31, 2016, the portion of workers' compensation expense due to the impact of discount rate changes was \$948 million, compared to \$401 million for the same period last year, an increase of \$547 million. For the six months ended March 31, 2016, the portion of workers' compensation expense due to the impact of discount rate changes was \$546 million, compared to \$1.2 billion for the same period last year, a reduction of \$671 million. These changes are the result of economic activity outside of management's control.

For the three months ended March 31, 2016, the portion of workers' compensation expense due to the actuarial valuation of new and existing cases was \$488 million, compared to \$287 million for the same period last year, an increase of \$201 million. For the six months ended March 31, 2016, the portion of workers' compensation expense due to the actuarial valuation of new and existing cases was \$676 million, compared to \$240 million for the same period last year, an increase of \$436 million. This \$240 million portion of the expense for the six months ended March 31, 2015, reflected a one-time change in accounting estimate under U.S. GAAP that was recognized during the first quarter of 2015, which reduced workers' compensation expense by \$353 million for the six months ended March 31, 2015.

Changes in actuarial valuation are primarily attributable to the combined impacts of routine changes in actuarial estimation, new compensation and medical cases, the progression of existing cases and updated COLA assumptions, which are largely outside of management's control. Workers' compensation expense was also impacted by higher medical claim experience during six months ended March 31, 2016.

Under FECA, workers' compensation claims for many types of injuries cannot be settled through lump-sum payments, and in some instances with regard to those claims, compensation may be paid over many years. Federal law grants cost-of-living adjustments to those claims, and these factors result in substantially higher costs to us than would likely result if we managed our own claims. Additionally, since we do not manage the FECA program, we have no ability to control the significant administrative costs associated with managing the claims and payments process.

### ***Compound Drug Costs***

In recent years, our workers' compensation liability has increased substantially by DOL's failure to control compound-drug costs. In 2013, our compound-drug costs totaled \$9 million. However, in 2015, these costs increased to \$99 million -- an eleven-fold increase in only two years. In March 2016, the U.S. Postal Service Office of Inspector General issued a report concluding that those increases were attributable to DOL's failure to control the pharmacy-compound invoicing process. As the report recognized, we have no control over that process, which the DOL exclusively administers.

We have, however, repeatedly urged DOL to address the problem. For example, in October 2015, we formally asked DOL to adjust its annual charge-back invoice and withheld a \$69 million payment for new compound-drug costs. DOL ultimately refused to adjust the bill, and we paid the \$69 million as we were legally required to do. Nevertheless, we have continued to press DOL to adopt additional safeguards over the billing process and to reign in compound-drug costs. To date, we are unaware of DOL adopting any such safeguards. During the six months ended March 31, 2016, DOL paid approximately \$85 million in new compound-drug costs on behalf of Postal Service claimants.

### **Transportation**

The components of transportation expense for the three and six months ended March 31, 2016, and 2015, were as follows:

<i>(in millions)</i>	<b>Three Months Ended</b>		<b>Six Months Ended</b>	
	<b>2016</b>	<b>2015</b>	<b>2016</b>	<b>2015</b>
Highway	\$ 920	\$ 869	\$ 1,986	\$ 1,851
Air	659	520	1,257	1,084
International	150	199	350	436
Other	15	7	31	22
<b>Total transportation expenses<sup>1</sup></b>	<b>\$ 1,744</b>	<b>\$ 1,595</b>	<b>\$ 3,624</b>	<b>\$ 3,393</b>

<sup>1</sup> Transportation expense includes only the costs we incur to transport mail and other products between our facilities and does not include actual delivery costs to final destination points.

Highway and air transportation expense increased due in large part to package volume growth and our strategic efforts to continue to improve our delivery service results. These increased transportation costs were buffered by an approximately 28% reduction in average diesel fuel prices, affecting our highway network, and an approximately 23% reduction in average jet fuel prices, affecting our air network. International transportation expenses, which represent expenses related only to outbound services, decreased primarily due to a decline in *Priority Mail International* and *Priority Mail Express International* volumes.

### **Other Operating Expenses**

The following table details other operating expenses for the three and six months ended March 31, 2016, and 2015:

(in millions)	<b>Three Months Ended</b>		<b>Six Months Ended</b>	
	<b>2016</b>	<b>2015</b>	<b>2016</b>	<b>2015</b>
Supplies and services	\$ 690	\$ 657	\$ 1,363	\$ 1,327
Depreciation and amortization	445	427	872	869
Rent and utilities	391	422	785	828
Vehicle maintenance service <sup>1</sup>	241	255	495	524
Information technology and communications	197	197	370	356
Rural carrier equipment maintenance	117	124	246	268
Miscellaneous other	245	223	536	419
<b>Total other operating expenses</b>	<b>\$ 2,326</b>	<b>\$ 2,305</b>	<b>\$ 4,667</b>	<b>\$ 4,591</b>

<sup>1</sup> Includes fuel costs for delivery routes.

### **LIQUIDITY AND CAPITAL RESOURCES**

We held unrestricted cash and cash equivalents of \$8.3 billion and \$6.6 billion as of March 31, 2016, and September 30, 2015, respectively. Our average daily cash balance during the three months ended March 31, 2016, was \$8.3 billion, which represents approximately 30 days of operating cash. We define days of cash available as unrestricted cash divided by estimated average cash disbursements per business day (usually 251 cash disbursement days per year).

#### ***CASH FLOW ANALYSIS***

Although our cash balances have increased, they remain insufficient to support an organization with approximately \$74 billion in annual operating expenses, and do not factor in the \$28.1 billion in legally-obligated PSRHBP payments that we have failed to make. Our operations will require significant capital investment over the next few years to modernize and improve our processing and delivery infrastructure in order to be able to continue to meet our statutory obligation to provide prompt, efficient and reliable postal services to the nation. Furthermore, given our inability to raise cash through the issuance of additional debt, our current level of available liquidity may be insufficient to support our operations in the event of another significant downturn in the U.S. economy.

#### **Operating Activities**

Cash provided by operating activities increased by \$353 million, or 19.3%, for the six months ended March 31, 2016, compared to the same period last year. This increase is primarily attributable to timing differences associated with accrued payroll resulting in approximately \$250 million higher accrual for compensation and benefits as of March 31, 2016, compared to March 31, 2015. To a lesser extent, the increase in cash provided by operating activities was a result of higher revenues relative to cash expenses.

#### ***Exigent Surcharge***

As described previously in *Operating Revenue and Volume*, we began collecting an exigent surcharge on Market-Dominant products in January 2014, and continued to do so until we recovered over \$4.6 billion of incremental revenue from the surcharge. We estimated that the incremental revenue limit on the incremental exigent surcharge was reached on April 10, 2016, and we therefore reduced the prices of most Market-Dominant products on that date. As a result of this price reduction, we expect our annual operating revenue and cash flow to decline by approximately \$1 billion for the remainder of 2016, and by approximately \$2 billion per year thereafter.

#### ***May 2015 Price Increase***

On May 7, 2015, the PRC approved price increases and classifications for *Standard Mail*, *Periodicals* and *Package Services*. Previously, the PRC had approved price adjustments for *First-Class Mail* and special services. The average price increases on these Market-Dominant services were slightly below the CPI-U price cap of 1.966%. The price increases for all Market-Dominant services became effective May 31, 2015. We expect these price increases to generate \$750 million in annualized revenue and cash flow.

### ***January 2016 Price Increase***

On October 16, 2015, we filed a notice with the PRC of our intent to increase certain Competitive services prices by an average of 9.5%. The PRC approved this plan and the increase went into effect on January 17, 2016. We estimate that this increase will generate an additional \$500 million in revenue and cash flow for the remainder of 2016, and \$1 billion per year thereafter.

### **Investing Activities**

We invested \$608 million in the purchase of property and equipment for the six months ended March 31, 2016, a reduction of \$21 million compared to the same period last year. We currently estimate that cash outlays for capital assets will amount to approximately \$1.2 billion for the remainder of 2016, and as much as an additional \$6.9 billion for the period of 2017 through 2020 to fund some of our much needed investment in building improvements, vehicles, equipment and other capital projects. Although our future projections include these capital cash outlays, future cash flow from operations alone may not generate the cash needed for such necessary capital expenditures.

In order to conserve cash, we reduced our capital expenditures by approximately 43% from an annual average of approximately \$1.5 billion in years 2009 through 2011 to an annual average of approximately \$850 million in years 2012 through 2015. However, as noted above, we have increased our planned capital expenditures in order to address our aging facilities and vehicles and to upgrade our equipment to remain competitive in the marketplace and to ensure that we will be able to continue to meet our statutory obligation to provide prompt, efficient and reliable postal services to the nation.

Our delivery fleet includes approximately 142,000 delivery vehicles that are at least 20 years old and at or near the end of their useful lives. Repair and maintenance costs for these vehicles have risen significantly in recent years. We have deferred facilities maintenance, other than for health and safety reasons, to save cash. Investments in sorting and handling equipment are needed to fully capitalize on business opportunities in the growing package delivery market, and we must also invest in letter sorting equipment that is at or near the end of its useful life.

### **Financing Activities**

Except as described otherwise in this quarterly report, the nature and amounts of our payment obligations under our debt, capital and operating lease agreements, purchase commitments and other liabilities as of March 31, 2016, have not materially changed from those described in our Annual Report.

On September 30, 2012, we reported that we had reached the maximum borrowing amount allowed under our statutory debt ceiling, and the amount of debt we have reported each quarter has not changed since then. Our debt is borrowed from the Federal Financing Bank (“FFB”), a government-owned corporation under the general supervision of the Secretary of the Treasury, and consists of fixed-rate notes and two revolving credit facilities with various maturities with an aggregate principal balance of \$15.0 billion as of March 31, 2016, and September 30, 2015. September 30, 2012, was also when we reported cash balances of \$2.3 billion, our lowest annual cash balances reported during the past four years. Our liquidity has slowly increased since this low point.

The two revolving credit facilities have interest rates determined by the U.S. Department of Treasury each business day and enable us to draw up to \$4.0 billion in total. As of March 31, 2016, and September 30, 2015, these facilities were fully drawn and were included in the current portion of debt. These facilities are renewable annually and were renewed on April 20, 2016.

### ***LIQUIDITY OUTLOOK***

Increases in employee health benefits, retirement costs and retiree health benefits are expected to add approximately \$400 million to 2016 annual expenses. As described elsewhere in this report, the PAEA mandates that we make a \$5.8 billion prefunding payment to PSRHBf by September 30, 2016. Given our liquidity concerns, we anticipate that we may be unable to make this payment and also fulfill our other statutory obligations, including the obligation to provide universal mail service to the nation.

In 2017, our obligations pertaining to retiree health benefits and the Civil Service Retirement System (“CSRS”) will change according to law. OPM will determine the amount of annual payments we will need to make to amortize the PSRHBf and CSRS unfunded liabilities, and we estimate these payments will be \$2.9 billion and \$1.5 billion, respectively, beginning in 2017. Also in 2017, we will begin paying the “normal costs” of retiree health benefits, which we estimate will be approximately \$3.1 billion per year. When compared to our 2016 costs for these items, we anticipate an annual reduction in GAAP expenses

of approximately \$1 billion from 2017 through 2020. However, if we were to pay all of our 2017 fixed obligations when due, assuming we do not make our 2016 PSRHBFB payment, our cash outlays would increase by approximately \$4 billion in 2017.

With the anticipated continued migration to electronic communication and transactional alternatives, we continue to pursue legislation to reform our business model and streamline our burdensome regulatory structure. Such changes might include the adoption of USPS-specific economic and demographic assumptions for calculating our pension liabilities, restoring the exigent rate surcharge by making it a part of our rate base, and giving us some additional product flexibility.

Additionally, reform is needed to establish a set of healthcare plans within the FEHB that would fully integrate with Medicare for current and future retirees. We believe such reform would make our retiree health benefits system affordable by virtually eliminating the unfunded liability previously noted. Although we continue to inform the Administration, Congress, the PRC and other stakeholders of the immediate and long-term financial challenges we face, we have no assurances that our requests will result in meaningful reform in the foreseeable future.

Our status as an independent establishment of the executive branch that does not receive tax dollars for our operations presents unique requirements and restrictions, but also potentially mitigates some of the financial risk that would otherwise be associated with a cash shortfall. With annual revenue of approximately \$69 billion, generated almost entirely through the sale of our services, a financially-sound Postal Service continues to be vital to U.S. commerce.

In the event that circumstances leave us with insufficient cash, we would be required to implement contingency plans to ensure that mail deliveries continue. These measures may require us to prioritize payments to our employees and suppliers ahead of some payments to other U.S. government entities, as has been done in the past. Without structural change to our business model and legislative change, the factors discussed above will continue to negatively impact us resulting in continuing losses and liquidity challenges for the foreseeable future.

## **LEGISLATIVE UPDATE**

### ***LEGISLATION***

Several bills have been introduced that, if enacted into law, may have an impact on our financial condition. At this time, however, these bills are pending in committee and none has advanced for consideration by the full U.S. Senate or House of Representatives.

### ***BOARD OF GOVERNORS NOMINATIONS***

On March 17, 2016, the President announced the nomination of Jeffrey A. Rosen to serve on our Board of Governors. The U.S. Senate Committee on Homeland Security and Governmental Affairs (“Oversight Committee”) subsequently voted to advance his nomination. He joins the five nominees previously advanced by the Oversight Committee in 2015, currently awaiting a confirmation vote by the full U.S. Senate, the timing of which remains uncertain.

## **FAIR VALUE MEASUREMENTS**

As required by authoritative accounting literature, certain fair value disclosures for the periods ended March 31, 2016, and September 30, 2015, and are contained in *Item 1. Financial Statements, Notes to Unaudited Financial Statements*. We did not recognize gains as a result of valuation measurements during the three and six months ended March 31, 2016, and 2015. All recognized losses have been incorporated into our financial statements as of March 31, 2016. See *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 9 - Fair Value Measurement*.

## **RELATED PARTY TRANSACTIONS**

As disclosed throughout this report, we have significant transactions with other U.S. government entities, which are considered related parties for reporting purposes. For a more detailed description, see *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 3 - Related Parties*.

## **CRITICAL ACCOUNTING POLICIES AND ESTIMATES**

The preparation of financial statements in accordance with GAAP requires management to make significant judgments and estimates to develop certain amounts reflected and disclosed in the financial statements. In many cases, alternative policies or estimation techniques may be used. We maintain a thorough process to review the application of accounting policies and

to evaluate the appropriateness of the many estimates that are required to prepare the financial statements of a large organization. However, even under optimal circumstances, estimates routinely require adjustment based on changing circumstances and new or better information.

The accounting policies deemed either the most judgmental or which involve the selection or application of alternative accounting policies, and are material to the interim financial statements, are described in *Critical Accounting Estimates* contained in *Management's Discussion and Analysis of Financial Condition and Results of Operations* of the Annual Report. Management discusses the development and selection of accounting policies and estimates with the Audit and Finance Committee of the Board of Governors.

## **RECENT ACCOUNTING STANDARDS**

See *Item 1. Financial Statements, Notes to Financial Statements, Note 1 - Basis of Presentation, Recent Accounting Standards* for a description of recently announced accounting standards.

## **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

In the normal course of business we are exposed to market risks from changes in commodity prices, certain foreign currency exchange rates and interest rates. Our commodity price risk consists primarily of exposure to changes in prices for diesel fuel, unleaded gasoline and aircraft fuel for transportation of the mail, and fuel for heating facilities. We have foreign currency risk related to the settlement of terminal dues and transit fees with foreign postal administrations for international mail.

We have not used derivative commodity or financial instruments to manage market risk related to commodities, foreign currency exchange or interest rate fluctuations for debt instruments. Additionally, we do not purchase or hold derivative financial instruments for speculative purposes.

We also have provision in our debt agreements that allow us to prepay our \$15.0 billion debt at any time at a price determined by the Secretary of the Treasury, based on prevailing interest rates in the Treasury Security market at the time of repayment.

See *Item 7A. Quantitative and Qualitative Disclosures about Market Risk* in the Annual Report for additional information.

## **ITEM 4. CONTROLS AND PROCEDURES**

Management is responsible for the preparation, integrity and fair presentation of our financial statements.

### **DISCLOSURE CONTROLS**

We maintain disclosure controls and procedures that are designed to ensure that information required to be disclosed in quarterly and annual reports is recorded, processed, summarized, and reported within the time frames specified by PAEA, and that this information is accumulated and communicated to our management, including the Postmaster General and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

We carried out an evaluation under the supervision and with the participation of management, including the Postmaster General and Chief Financial Officer, of the effectiveness of the design and operation of disclosure controls and procedures as of March 31, 2016. Based upon and as of the date of the evaluation, the Postmaster General and Chief Financial Officer concluded that our disclosure controls and procedures were effective.

### **INTERNAL CONTROLS**

We have made no changes in our internal control over financial reporting during the three months ended March 31, 2016, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## **PART II. OTHER INFORMATION**

### **ITEM 1. LEGAL PROCEEDINGS**

For a discussion of legal proceedings affecting us, please refer to *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 2 - Liquidity, Liquidity Concerns, Expiration of Exigent Surcharge* and *Note 5 - Commitments and Contingencies*, as well as our Annual Report.

### **ITEM 1A. RISK FACTORS**

No material changes have transpired in our risk factors from those disclosed in *Item 1A. Risk Factors* of our Annual Report.

### **ITEM 6. EXHIBITS**

<b>Exhibit Number</b>	<b>Description</b>
31.1	Certification of Principal Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities and Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2	Certification of Principal Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities and Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32.1	Certification of Principal Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
32.2	Certification of Principal Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

### **Signatures**

Pursuant to the requirements of the Postal Accountability and Enhancement Act of 2006, the United States Postal Service has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

#### **United States Postal Service**

/s/Megan J. Brennan

Megan J. Brennan

Postmaster General and Chief Executive Officer

Date: May 9, 2016

/s/Joseph Corbett

Joseph Corbett

Chief Financial Officer and Executive Vice President

Date: May 9, 2016

CERTIFICATION PURSUANT TO  
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES AND EXCHANGE ACT OF 1934,  
AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002.

I, Megan J. Brennan, certify that:

1. I have reviewed this quarterly report on Form 10-Q of the United States Postal Service (Postal Service);
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Postal Service as of, and for, the periods presented in this report;
4. The Postal Service's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Postal Service and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Postal Service, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the Postal Service's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the Postal Service's internal control over financial reporting that occurred during the Postal Service's most recent fiscal quarter (the Postal Service's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Postal Service's internal control over financial reporting; and
5. The Postal Service's other certifying officer and I have disclosed based on our most recent evaluation of internal control over financial reporting, to the Postal Service's auditors and the audit committee of the Postal Service's Board of Governors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Postal Service's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have significant role in the Postal Service's internal control over financial reporting.

Date: May 9, 2016

/s/Megan J. Brennan

Megan J. Brennan

Postmaster General and Chief Executive Officer

CERTIFICATION PURSUANT TO  
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES AND EXCHANGE ACT OF 1934,  
AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002.

I, Joseph Corbett, certify that:

1. I have reviewed this quarterly report on Form 10-Q of the United States Postal Service (Postal Service);
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Postal Service as of, and for, the periods presented in this report;
4. The Postal Service's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Postal Service and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Postal Service, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the Postal Service's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the Postal Service's internal control over financial reporting that occurred during the Postal Service's most recent fiscal quarter (the Postal Service's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Postal Service's internal control over financial reporting; and
5. The Postal Service's other certifying officer and I have disclosed based on our most recent evaluation of internal control over financial reporting, to the Postal Service's auditors and the audit committee of the Postal Service's Board of Governors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Postal Service's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have significant role in the Postal Service's internal control over financial reporting.

Date: May 9, 2016

/s/Joseph Corbett

Joseph Corbett

Chief Financial Officer and Executive Vice President

CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002.

In connection with the Quarterly Report of the United States Postal Service (Postal Service) on Form 10-Q for the period ended March 31, 2016, (the Report), I, Megan J. Brennan, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Postal Service.

Dated: May 9, 2016

/s/Megan J. Brennan

Megan J. Brennan

Postmaster General and Chief Executive Officer

CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002.

In connection with the Quarterly Report of the United States Postal Service (Postal Service) on Form 10-Q for the period ended March 31, 2016, (the Report), I, Joseph Corbett, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Postal Service.

Dated: May 9, 2016

/s/Joseph Corbett

Joseph Corbett

Chief Financial Officer and Executive Vice President